



# Online Store Update

GE Digital Energy Online Store User,

We are happy to announce that the online store will soon be upgraded to enable new functionality and feature enhancements. In preparation for these upgrades, the online store will be **unavailable between Sunday, September 6<sup>th</sup> and Monday, September 7<sup>th</sup>**, and will be **back online Tuesday, September 8<sup>th</sup>**. You will receive a follow-up email when the online store is ready to begin accepting orders again.

Highlights of the new features and functionality are outlined below. For more detailed information on the updates, please click [here](#).

## OLS Upgrade

Launching soon, the code upgrade enables additional functionality and enhancements to the store. Basic navigation of the store will remain the same, but you will notice some new look and feel updates, along with enhancements as outlined below.

**Customer Selection** – we have improved the customer selection view, including the ability to tag customers. Tags are customizable and will make searching and sorting your customer list easier, faster and more efficient.

**Favorite Products** – you will be able to save favorite products, including configured items, for quick additions to your shopping cart. This eliminates the need to find and configure the products that you order the most!

**Order Status** – the upgrade enables order status for *all* customers, not just one at a time. You will be able to search orders based on combinations of PO#, Req#, SO for *all* orders placed during a given time frame. The results can then be exported to excel.

If you have any questions, please join one of our Q&A sessions:

*Thursday, September 10th 11am EST*

*Wednesday, September 16th 2pm EST*

As always, please feel free to reach out to our sales support teams with any questions.

**P&C sales support**

[sales.digitalenergyAP@ge.com](mailto:sales.digitalenergyAP@ge.com)

1-800-547-8629 or 905-927-7070

**ITI/Power Sensing sales support**

[Sales.digitalenergy@ge.com](mailto:Sales.digitalenergy@ge.com)

1-800-547-8629 or 905-927-7070

**Communications sales support**

[GEMDS.customersupport@ge.com](mailto:GEMDS.customersupport@ge.com)

1-800-474-0964

**Online Store support**

[DigitalEnergy.OnlineStore@ge.com](mailto:DigitalEnergy.OnlineStore@ge.com)

Thank you for your continued support.

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Inside Sales Leader

**Amanda Vorndran Wilczewski**

Online Store Leader